**Meeting of Thurrock Diversity Network Limited**

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Thursday 17th May 2018

**6pm- 8pm**

Attendees:

Toni Saliba, Susan Goodall, Philip Langston, Richard Needham, Anne Hampson, Graham Carey, Ceri Armstrong, Melanie Ryan, Christine Ellisdon, Wendy Holland, Loraine Coleman, Sally Bartholomew, Laura Godber, Renee Hepker, Andy Britton, Andrew Offord, Chris Ludnow, Lynne Morgan, Ashley Woodward, Mo James, Patrick Long, Penny Ellmore, Angie Cahill, Karen Haltham, Ian Evans and Neil Woodbridge.

Apologies:

Julia Wright, John Paddick, Anne White, Joel Eastaugh, Wendy Smith, Mark Garwood, Trevor Hopper

1. **Welcome** by Ian Evans, Director and Secretary of TDN and Chair of tonight’s meeting. Ground rules read by Ian Evans.

Tonight’s meeting welcomes members of the Thurrock Emotional Wellbeing Forum and the Preparing For Work Group

1. **Minutes and Matters Arising** from April TDN meeting

TDN Updates: Ian has written to Mandy Moore at Thurrock First regarding the Assessment Form regarding compliance with the General Data Protection Regulation.

Ian has written a formal complaint to Thurrock Council the lack of response from Licensing regarding the request for a copy of the list of wheelchair accessible taxis under Section 167 of the Equality Act 2010. Ian will update TDN at the July meeting, by which time we should have had a response.

The TDN Board are planning on inviting a Representative from Highways and Environment to attend a meeting regarding vulnerable people and non-car drivers using the local Household Waste and Recycling Centre, possibly to the July meeting.

Need an agenda item for the November TDN meeting.

**Minutes:**

Proposed by: Ian Evans

Seconded by: Patrick Long

1. **Presentation** – Ceri Armstrong gave an Introduction to the Thurrock Council Adult Social Care Mental Health Peer Review – taking place in June 2018.

A local Government Peer Review – a short visit from a review team to take place over 3-4 days – it is a good way for external experts to look at Adult Social Care, Mental Health and how Thurrock Council can receive feedback to improve services locally.

A number of people will be interviewed:

* Staff at Grays Hall, Focus groups with mental health staff, Council Leads for Health, Adult Social Care, Directors, Portfolio Holders, Voluntary Organisations, Police, Carers
* People with lived experience of services

The timetable will include interviews with around 20 people in the first two days, on the third day will produce and present a snapshot of their findings from the interviews. **ACTION: Ian to circulate a link to the EasyRead document and Final Report with the minutes.**

Around a month later an Action Plan will be available on the Thurrock Council website.

The feedback received this evening will form part of the Reviewers reading pack that they will receive prior to the review.

Please see the questions in the easy read presentation and score out of 10, if things are not working say why and also give an idea of how it could score a 10.

1. **Breakout Groups:**

Four breakout groups were formed for discussion and scoring the questions within the presentation.

1. **Coffee Break**
2. **Breakout Group Highlight Feedback to the Room**

(Detailed feedback can be found in the Final Thurrock Coalition Report, available at: <http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/06/Thurrock-Coalition-Informing-the-Thurrock-Council-Adult-Social-Care-MH-Peer-Review-FINAL.pdf>)

Summary – Headline feedback

Group 1:

* Grays Hall Social Workers and Nurses good
* Crisis if known good, if not known not so good
* Drop in
* 24 hour phone
* Thurrock First – Mental Health person involved on the Team
* Learning disability works at Grays Hall variably

Group 2:

* Accessibility – easier and quicker – good preventative
* Need to fill gaps
* Council targeting Housing – see physical but not mental health
* More resources/more money

Group 3:

 Reactive/Proactive

* Providers and care should not be out of area - Essex cannot know local organisations
* Training
* Consistency of support and Friday and weekend support is vital
* Crisis café

Group 4:

Discussed similar issues to those above, including

* Need support before we get to crisis
* Not all can be for learning disability
* Lack of joined up services
* Not all organisation know of each other
* No phone numbers on a services directory
* Educating schools
* The “Young Minds” group needs to be better advertised
* Accident and Emergency only have an adult psychiatrist not a child psychiatrist
* GPs need to be equipped to deal with ADHD
* Need to engage and support wider Black, Asian, Minority Ethnic Groups
* The whole assessment system needs to be look at. Currently people visit the JobCentre and are asked questions like “So, when are you going to be better?” in a situation where someone has depression, this is not appropriate. The questionnaires and forms need to be more considered.

There are 2 additional Focus Groups taking place on the afternoon of 13th June to meet with Peer Review Group – including individuals and carers

The feedback given this evening will be collated into a report and sent over to Ceri to be included in the Reviewers Packs.

1. **AOB**

The next meeting is the Thurrock Disability Partnership Board on Thursday 21st June 2018, there will be presentations on the Learning Disability Mortality Review Programme and Safeguarding Adults.

The date of the next meeting of Thurrock Diversity Network Limited is: Thursday 19th July 2018 from 6pm to 8pm at The Beehive. We will be looking at good practice and innovation, gathering views and experiences of