### **Thurrock Coalition**



# Survey on how the Partnership Boards, Groups & Forums are working for people in Thurrock







#### **Easy Read Version**

EasyRead Document created by:

**Thurrock Coalition** 

An online version of this document can be completed at:

https://goo.gl/forms/D2I76dJ2z1tKSKAF3



#### **CONTENTS PAGE**

| Page Topics |  | Page Number |
|-------------|--|-------------|
| •           | What is this booklet all about?                      | 3           |
| •           | Why are we asking people to complete a survey?       |             |
| •           | How many questions are there?                        |             |
| •           | When is the survey open until?                       |             |
| •           | How long will the survey take to complete?           | 4           |
| <b>*</b>    | How do I find out about the results of the survey?   |             |
| •           | Who can I ask if I need help to complete the survey? |             |
| •           | The Survey   | 4 - 9       |
| •           | What Happens Next?                                   | 10          |

## WHAT IS THIS BOOKLET ALL ABOUT?







# WHY ARE WE ASKING PEOPLE TO COMPLETE A SURVEY?

Thurrock Coalition wants to find out about your experiences and views on how you currently find out about what's happening with Health and Social Care in Thurrock and how you currently take part and make your voice heard.

We hope that by sharing experiences and views we can influence the improvement of services in the future.





Your answers will help us to identify issues and to help increase the numbers and range of people taking part and feeling able to speak up about important local topics in consultations, events by visiting new and existing groups in Thurrock.

## HOW MANY QUESTIONS ARE THERE?

There are 16 questions to complete.

You don't have to answer all the questions if you don't want to.

## WHEN IS THE SURVEY OPEN UNTIL?



The survey will be open for people to complete until the end of **February 2019** 

# HOW LONG WILL THE SURVEY TAKE TO COMPLETE?

The survey should only take between 5 and 10 minutes to complete



# HOW DO I FIND OUT ABOUT THE SURVEY RESULTS?



If you provide your email address on this form, we can let you know when the results are available and what will happen next



# WHO CAN I ASK IF I NEED HELP TO COMPLETE THE SURVEY



- You can contact
- Ian Evans, Director at Thurrock Coalition.
- 9:30am to 5pm Monday to Friday
- Tel: 01375 389864
- Email: ian@thurrockcoalition.co.uk

#### THE SURVEY QUESTIONS

| 2. Email Address or telephone number (optional)  (So we can contact you to let you know about the results of the survey)  3. Consent  I give my permission (please tick) for my contact details (my name, email address, or telephone number) to be stored securely by Thurrock Coalition in order to contact me to let me know about the results of the survey).  (If you would like a copy of the Thurrock Coalition Privacy Notice, please ask—See contact details on page 4. The Privacy Notice is also available online: <a href="http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx">http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx</a> )  Signed:  Print Name: | 1. Name (optional)  | ₹ Paragraphic Control of the contro |  |
|---|---|---|--|
| (So we can contact you to let you know about the results of the survey)  3. Consent  I give my permission (please tick) for my contact details (my name, email address, or telephone number) to be stored securely by Thurrock Coalition in order to contact me to let me know about the results of the survey).  (If you would like a copy of the Thurrock Coalition Privacy Notice, please ask—See contact details on page 4. The Privacy Notice is also available online: <a href="http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx">http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx</a> )  Signed:  Print Name:  |   |   |  |
| I give my permission (please tick) for my contact details (my name, email address, or telephone number) to be stored securely by Thurrock Coalition in order to contact me to let me know about the results of the survey).  (If you would like a copy of the Thurrock Coalition Privacy Notice, please ask—See contact details on page 4. The Privacy Notice is also available online: <a href="http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx">http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx</a> )  Signed:  Print Name:   | (So we can contact you to let you know about the results of the   |   |  |
| I give my permission (please tick) for my contact details (my name, email address, or telephone number) to be stored securely by Thurrock Coalition in order to contact me to let me know about the results of the survey).  (If you would like a copy of the Thurrock Coalition Privacy Notice, please ask—See contact details on page 4. The Privacy Notice is also available online: <a href="http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx">http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/Thurrock-Coalition-GDPR-Privacy-Notice.docx</a> )  Signed:  Print Name:   |   |   |  |
| Print Name:   | I give my permission (please tick) for my contact details (my name, email address, or telephone number) to be stored securely by Thurrock Coalition in order to contact me to let me know about the results of the survey).  (If you would like a copy of the Thurrock Coalition Privacy Notice, please ask—See contact details on page 4. The Privacy Notice is also available online: <a href="http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/">http://www.thurrockcoalition.co.uk/wp-content/uploads/2018/05/</a> |   |  |
|   | Signed:   |   |  |
| Date:   | Print Name:   |   |  |
|   | Date:   |   |  |
|   |   |   |  |

| 4. Do you live in Thurrock?  Yes  No   |        |
|--|--------|
| 5. Do you consider yourself to be a disabled person?  Yes  No  |        |
| 6. Do you consider yourself to be a carer?  Yes  No  |        |
| 7. Which of the following best describes your impairment?  O Learning Difference O Physical O Sensory O Mental Health Issue Other (Please Specify) | is (P) |
|  |        |

| shape the Thurrock Partnership Boards, would this be ok?   |   |
|--|---|
| Yes No Quote me anonymously  | N |
| <b>9. How would you want to find out about things that are happening in Thurrock that affect peoples' health and wellbeing?</b> For example: from updates, new services, proposed changes, strategies or reviews and consultations?  |   |
| <ul> <li>To come to a big meeting 4 times a year with individual people and professionals to talk about topics that are coming up and to listen and gather your feedback</li> <li>For people to come to your group/forum to talk to you about topics that are coming up and to listen and gather your feedback</li> <li>To hear about the changes by post, email, or online</li> <li>Other (Please Specify)</li> </ul> |   |
| 10. How would you like the various topics to be decided or chosen?  To come to a big meeting 4 times a year with individual people and professionals to talk to you and you decide the topics  For people to come to your group/forum to talk to you and you decide the topics  To vote on the topics by post, email, or online  Other (Please Specify)  |   |
|  |   |

| chosen?  |             |
|--|-------------|
| O 4 times a year   |             |
| As part of the agenda of the group(s) that I already attend        |             |
| Via an online bulletin or newsletter (monthly / quarterly)         | CALENDAR    |
| <ul><li>Less frequently – please provide details</li></ul>         |             |
| Other (Please Specify)   |             |
|  |             |
|  |             |
| 12. Where would you like to contribute your feedback on the topics | that are    |
| chosen?  |             |
| At one venue in Grays each time                                    |             |
| <ul> <li>At Community venues across Thurrock</li> </ul>            |             |
| At Community venues across Thurrock as part of the agenda of t     | :he group(s |
| that you already attend  |             |
| Via an online bulletin or newsletter (monthly / Quarterly)         |             |
| <ul><li>Less frequently – Please provide details</li></ul>         | ? !!        |
| Other (Please Specify)   |             |
|  |             |
| 13. When would you like to contribute your feedback on the topics  | that are    |
| chosen?  |             |
| At a meeting in the morning  |             |
| At a meeting in the afternoon                                      | (9 6 3)     |
| At a meeting in the evening  |             |
| At a meeting that alternates between the morning/afternoon/ev      | ening/      |
| each time  |             |
| Other (Please Specify)   |             |
|  |             |
|  |             |

11. How often would you like to contribute your feedback on the topics that are

| 14. Which "Top 3" topics would you like to see discussed at any future groups, forums or meetings: |
|--|
| 1.   |
| 2.   |
| 3.   |
| 15. What is the main issue or barrier that prevents you from attending groups, or forums           |
| or contributing your views?  |
| Transport/Travel  Not enough interesting topics  |
| Timing of meeting  |
| The place where the meetings are held (the venue)  |
| Other (Please Specify)   |
| 16. Do you have anything else to add?  |
| <del></del> \  |
|  |
|  |
|  |
|  |
|  |
|  |

Many thanks for taking the time to complete this survey.

For details and information about what happens next, please turn over to page 10.

#### **WHAT HAPPENS NEXT?**













Thurrock Coalition will use the responses from the survey to learn more about your experiences and views on how you currently find out about what's happening with Health and Social Care in Thurrock and how you take part and make your voice heard.

We will visit lots of groups and forums between November 2018 and February 2019 and then we will write a Report and make some recommendations to the Boards, groups and Forums about how to increase accessibility and make it easier for people to make their views and voices heard.

We will recommend that any changes and improvements start to happen from April 2019 onwards.

