

Thurrock Council Adult Social Care Mental Health Peer Review— June 2018

Easy Read Version



**THURROCK
COUNCIL**



EasyRead Document created by:
Thurrock Coalition



An online version of this document can be completed at:

[https://www.surveymethods.com/s/68078/
ThurrockMHPeerReview](https://www.surveymethods.com/s/68078/ThurrockMHPeerReview)

CONTENTS PAGE

Page Topics	Page Number
<ul style="list-style-type: none">♦ What is this booklet all about?♦ What is the Local Government Association?♦ What is a Peer Review?	3
<ul style="list-style-type: none">♦ Why is it important to have a Peer Review?♦ How long does a Peer Review last?♦ Who is on the Peer Review Team?	4
<ul style="list-style-type: none">♦ What Questions will the Team be asking?	4 - 11
<ul style="list-style-type: none">♦ What Happens Next?	12

WHAT IS THIS BOOKLET ALL ABOUT?



This booklet is to help people to understand what a Peer Review is, how it works, what it means for people in Thurrock and how to have your say on the mental health support and services you receive.

WHAT IS THE LOCAL GOVERNMENT ASSOCIATION?



The Local Government Association is national organisation. It's members include 415 Local Councils.

The Local Government Association works with councils to support, publicise and improve them.

The Local Government Association gives Local Councils a voice when speaking to National Government

WHAT IS A PEER REVIEW



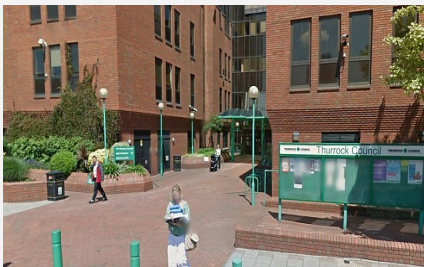
A Peer Review is a short visit by some experts.

The visit is organised by a council and involves a small team of local government officers and councillors spending time at the council to interview people who work at the Council, to ask them questions and share what they find out.

WHY IS IT IMPORTANT TO HAVE A PEER REVIEW?



HOW LONG DOES A PEER REVIEW LAST?



WHO IS ON THE PEER REVIEW TEAM?

A Peer Review is a good way to help Councils to improve how they provide support and services to the people that live in the local area. The Council can pick the topic for the Peer Review.

The Topic is all about Mental Health Services & Support in Thurrock.

The Local Government Association Peer Review in Thurrock will last 3 days, (12-14th June 2018).

Day one: Interviews with individuals and professionals

Day two: Interviews with individuals and professionals

Day 3: The experts gather their findings and recommendations from the interviews and present these to the Council.

- **Lead Peer** – A Director of Adult Social Care (with experience of mental health and personalised services)
- **Member Peer** (A Councillor) – Leader or Portfolio Holder, Conservative

WHO IS ON THE PEER REVIEW TEAM?




- Health Peer – Clinical Commissioning Group (CCG) Senior Officer
- Senior Officer Peer1 – Assistant Director/Head of Social Care
- Senior Officer Peer2 – From the Eastern Region with experience of Mental Health services
- LGA Peer Review Manager




WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p>a) Do the current organisations that provide mental health services locally have the right approach? Do they help you to look at what you want to achieve and to think about what a good life looks like to you? Do they treat people as individuals, with dignity and respect and choice and control over the support they receive?</p>	


WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p data-bbox="135 409 673 555">b) Are you happy with the range of services that's available? If not, why not?</p> <div data-bbox="151 618 660 819"></div>	




WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p data-bbox="129 409 619 656">c) Name one thing that would make your life easier when you're not feeling well (mental health)</p>   	




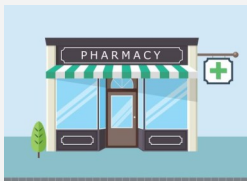
WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p>d) Do the current services offered by Essex Partnership University NHS Foundation Trust (EPUT) help to keep you well and prevent you from getting into crisis, or do they only react when things go wrong?</p> 	


WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p data-bbox="135 412 647 555">e) Do you feel that you're able to get the help you need when you need it?</p>   	

WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p>f) Do you feel that the different organisations work well together when providing services and support at the moment? Think about places like GPs (general practitioners), community pharmacists, as well as Adult Social Care, housing and mental health service providers.</p> <div data-bbox="164 1153 416 1323"></div> <div data-bbox="427 1120 598 1355"></div> <div data-bbox="181 1361 359 1536"></div> <div data-bbox="413 1368 660 1547"></div>	

WHAT QUESTIONS WILL THE TEAM BE ASKING?

Question	Your views & feedback
<p data-bbox="129 409 619 555">g) What would you change? What needs to improve?</p> 	

WHAT HAPPENS NEXT?



The Peer Review Team are visiting Thurrock from 12th—14th June 2018.

We will gather everyone's views, feedback and responses to the questions and then Thurrock Coalition will write a Report.

We will send the Report to the Peer Review Team so they have a chance to read it before the visit Thurrock in June 2018.

The Peer Review Team will write a Final Report with recommendations about how to improve local mental health services

Thank you for taking the time to let us know your views